

# **2023 IEOM Awards – 2<sup>nd</sup> Australian Conference on Industrial Engineering and Operations Management**

Melbourne, Australia, November 14-16, 2023, Venue: Batman's Hill Hotel

### **Distinguished Leadership Award**

David Aaron Karr Federal President Industrial Engineers Australia (IEA) Australia

### **Distinguished Educator Award**

Dr. Daniel Samson Professor, Department of Management and Marketing University of Melbourne, Australia

### **Outstanding Professor Award**

Dr. Peter Galvin Professor, School of Business and Law Edith Cowan University WA, Australia

### **Distinguished Professor Award**

Raphael GrzebietaAM Emeritus Professor University of New South Wales Sydney, Australia

### Distinguished Professor in Supply Chain Management Award

Dr. Paul Childerhouse Professor and Head Department Logistics and Supply Chain Management RMIT University Melbourne, Australia

### **Outstanding Professor in Artificial Intelligence Award**

Dr. Sardar M. N. Islam (Naz) Professor Victoria University Melbourne, Australia

### **Distinguished Industry Achievement Award**

Dr. Peter Robertson Honorary Research Fellow University of Wollongong (UOW), Australia

### **Outstanding Professor in Engineering Reliability Award**

Dr. Lihai Zhang Professor University of Melbourne Victoria, Australia

### **Outstanding Professor in Management System Award**

Dr. Rahmat Nurcahyo Professor Universitas Indonesia (UI) Jakarta, Indonesia

### **Outstanding Professor in Simulation Award**

Dr. Indra Gunawan Associate Professor University of Adelaide Australia

### **Outstanding Research in Intelligent Transportation Award**

Dr. Md Abdus Samad Kamal Associate Professor Gunma University Kiryu, Japan

### Women in Industry and Academia Speaker Award

Dr. Catherine Lou Senior Lecturer Victoria University Business School Victoria University, Australia

### **Industry Solutions Engineering Manufacturing Award**

Dr. Jo Staines Associate Professor University of Melbourne Australia

### **Outstanding Professor in Sustainable Production Award**

Dr Felix Kin Peng Hui Associate Professor University of Melbourne Victoria, Australia

### **Industry Solutions Reliability Engineering Award**

Andrew Sarah Senior Project Manager Nomad Digital Melbourne, Australia

### **Asset Management Award**

Shane Scriven
Managing Director
SAS Asset Management
Melbourne, Victoria, Australia

Dr. Adriano de Freitas Teaching Associate Monash University Melbourne, Victoria, Australia

### **Industrial Engineering Procurement Award**

Dr. Winda Nur Cahyo Associate Professor Industrial Engineering Universitas Islam Indonesia Indonesia

### **Conference Leadership Award**

Dr. Matthew Pepper Associate Professor School of Business University of Wollongong, Australia

Dr. Mohsin Malik Associate Professor Swinburn University of Technology Melbourne, Australia

### **Industry Solutions Automotive Industry Award**

Dr. Banu Özkeser R&D Center Manager Koluman Automotive Turkiye

### Lean Six Sigma Award

Dr. Guilherme Tortorella Senior Lecturer University of Melbourne, Australia

### **Industry Solutions Robust Design Award**

Dr. Kevin Otto
Professor, Manufacturing and Industrial Engineering
Department of Mechanical Engineering
University of Melbourne, Australia

### **Distinguished Engineering Education Award**

Dr. Lu Aye Professor University of Melbourne Australia

### **Distinguished Professor in Engineering Management Award**

Dr. Jan Harm Christiaan Pretorius Professor University of Johannesburg South Africa

### **Industry Solutions Hydrogen Development Award**

Mahshid Zaresharif, M.Eng. Process Engineer, Hydrogen Solutions Development Siemens Energy Australia

### **Supply Chain and Logistics Award**

Muhammad Shahzeb Sr. Lecturer Faculty of Business Management Villa College, Maldives

### **Engineering Education Award**

Dr. NilupaHerath Lecturer, University of Melbourne Victoria, Australia

### **Supply Chain and Logistics Award**

Dr. Marjia Haque University of New South Wales Canberra, Australia

### **Construction Management Award**

Dr. Paulo VazSerra Senior Lecturer University of Melbourne, Australia

### **Decision Analytics Award**

Dr. Ripon K. Chakrabortty Lecturer, School of Engineering & Information Technology UNSW Canberra, Australia

### **Sustainable Supply Chain Award**

Dr. Sanjoy Paul Associate Professor UTS Business School University of Technology Sydney, Australia

### Lean Six Sigma Award

Dr. Roberto Chavez Clavijo Senior Lecturer Swinburne Business School Swinburne University of Technology, Australia

### Women in Industry and Academia Speaker Award

Dr. Hannelie Nel Regional Quality, Risk and HSE Manager, Worley Middle East-UAE, Oman, North Africa and Iraq

### **Global Business Management Award**

Dr. Tay Huay Ling Associate Professor Singapore University of Social Sciences Singapore

### **Conference Leadership Award**

Dr. Imran Ali Senior Lecturer Central Queensland University (CQU) Melbourne, Australia

### Conference Track Chair (Cyber Security) Award

Dr. Shamsul Huda Senior Lecturer in Computer Science Deakin University, Australia

### **Conference Technical Chair Award**

Dr. Ferry Jie Associate Professor Edith Cowan University (ECU) Australia

### **Reliability Engineering Award**

Dr. Gopinath (Gopi) Chattopadhyay Maintenance and Reliability Engineering Chair of Asset Management Council Australia Federation University Australia Melbourne, Australia

### **Outstanding Student Award**

Claudia Febi, University of Melbourne, Australia President, IEOM Student Chapter at UNIMEL

Dyah Putri, University of Melbourne, Australia Vice President, IEOM Student Chapter at UNIMEL

Andi Rachmatullah, University of Melbourne, Australia VP and Treasurer, IEOM Student Chapter at UNIMEL

G.G. Udaya PriyasanthaRathnayake, University of Wollongong, Australia President, IEOM Student Chapter at University of Wollongong

## **Competition Winners**

### **Undergraduate Student Paper Competition sponsored by Siemens**

First Place

ID 69 Improvement Proposal to Achieve Shrinkage Reduction in Home Dispatch Process in Retail Company Alison Pimentel Piscoya, Katherine Hidalgo Reyna and Ezilda Cabrera Gil Grados, Facultad de Ingeniería, Universidad de Lima, Perú

Second Place

ID 233 Fertilizer Storage Cost Optimalization on First Lean Warehouse of PT XYZ with Net Present Value and Equivalent Uniform Annual of Cost Method

Ervizal Buana Jatiputra, Undergraduate Student, Faculty of Engineering, Universitas Sebelas Maret (UNS), Surakarta, Indonesia

Wahyudi Sutopo, Industrial Engineering Department, Faculty of Engineering, Universitas Sebelas Maret (UNS), Surakarta, Indonesia

Third Place

ID 289 Improving Pallet Control in Mass Consumption Companies: A Proposal for Layout Optimization Leonardo Sebastian Carranza-Quijaite and Silvana Paola Chirinos-Ayala, Facultad de Ingeniería, Carrera de Ingeniería Industrial, Universidad de Lima, Perú

Juan Carlos Quiroz-Flores, Research Professor, Facultad de Ingeniería, Carrera de Ingeniería Industrial, Universidad de Lima, Perú

### Undergraduate Research Competition sponsored by Daikin Applied

First Place

ID 111 A Comparative Study of Used Coffee Grounds Fertilizer, Chemical Fertilizer, and Organic Fertilizer on Yield And Growth of Ipomea Aquatica In Home Gardening With The Use Of One-Way Anova and Kruskal-Wallis Test Norman Salvador University of Santo Tomas Philippines

#### Second Place

ID 224 Internet of Things (IoT) for Fire Prevention at Home

Miguel Angel Cordova Zevallos and Camila Alejandra Tuñoque De La Cruz, Universidad de Lima, Carrera de Ingeniería Industrial, Lima, Peru

José Antonio Taquía Gutiérrez, Universidad de Lima, Carrera de Ingeniería Industrial, Lima, Peru

#### Third Place

ID 218 The Analysis of Product Quality Improvement at Garment 3 of PT. Sri Rejeki Isman Tbk Using Failure Mode and Effect Analysis (FMEA) and Fault Tree Analysis (FTA) Method to Reduce the Number of Product Defects Alifiana Rahma Sari, Department of Industrial Engineering, Faculty of Engineering, Universitas Sebelas Maret, Surakarta, Indonesia

Wahyudi Sutopo, Professor, Department of Industrial Engineering, Past Head of Department of Industrial Engineering, Head of Industrial Engineering and Techno-Economics Research Group, Vice Dean for Human Resources, Finance, and Logistics, Faculty of Engineering, Universitas Sebelas Maret (UNS), Surakarta, Indonesia

### **Graduate Student Paper Competition sponsored by Eaton Corporation**

### First Place

ID 90 Enhancing Lean Implementation in SMEs: Exploring Barriers and HRM Strategies Diego Adrian Gerboline-Pastor, Faculty of Engineering, University of Lima, Lima, Perú Rafael Chavez-Ugaz, Research Professor, Faculty of Engineering, University of Lima

ID 128 Statistical Analysis of Welding Parameters Affecting the Tensile Strength of Mild Steel Plates
Ninad Joshi and Pawan Bhandari, Ph.D., Department of Automotive and Manufacturing Engineering Technology, Minnesota
State University, USA

### Second Place

ID 248 Optimal Driving Strategy at Signalized Intersections for Improving Traffic Flow and Congestion Mitigation Kenta Nakakura, Magzhan Atykhan, Md Abdus Samad Kamal and Kou Yamada, Graduate School of Science and Technology, Gunma University, Gunma, Japan

### Third Place

ID 129 Determining the Factors Responsible for Affecting Impact Strength of a Carbon Fibre 3-D Printed Specimen Using Design of Experiments

Shubham Parekh and Pawan Bhandari, Ph.D., Department of Automotive & Manufacturing Engineering Technology, Minnesota State University, Mankato, MN 56001, USA

Praneel Acharya, Ph.D., Department of Mechanical Engineering, Minnesota State University, Mankato, MN 56001, USA

ID 84 Medical Device Failures Analysis: Engineering Management Perspectives
Limpat Salamat, Engineering Management, Faculty of Engineering and IT, University of Melbourne, Melbourne, Australia

### **Human Factors and Ergonomics Competition sponsored by CINTAS**

ID 95 Identification of Ergonomic Conditions of the attention service in the Booths of a service company Yahaira Celym Magno Ramos, Faculty of Engineering, University of Lima, Lima, Peru Fiorella del Carmen Soto Linares, Faculty of Engineering, University of Lima, Lima, Peru Maria Teresa Noriega Aranibar, Faculty of Engineering, University of Lima, Lima, Peru

ID 75 Analysis of a Workload in Healthcare through a Simulation Experiment and Data Acquisition by Wearable Devices Yuki Mekata, Department of Industrial Engineering and Management, Faculty of Engineering, Kanagawa University, Yokohama, Kanagawa, Japan

Aika Kishigami, School of Science for Open and Environmental Systems, Graduate School of Science and Technology, Keio University, Yokohama, Kanagawa, Japan

Jun Hamaguchi, Department of Clinical Engineering, Faculty of Human Care at Makuhari, Tohto University, Maihama, Chiba, Japan

Miwa Nakanishi, Department of Industrial and Systems Engineering, Faculty of Science and Technology, Keio University, Yokohama, Kanagawa, Japan

ID 240 Analysis of The Application of Ergonomics to Increase Productivity in Manufacturing Companies: A Systematic Review of The Literature

Raúl Alejandro Ortega-Marchisio, Facultad de Ingeniería, Universidad de Lima, Perú

Martin Fidel Collao-Díaz, Research Professor, Facultad de Ingeniería, Universidad de Lima, Perú

### Final Year Project (FYP) / Senior Design Project Competition sponsored by Tooling Tech Group

First Place

ID 249 Optimizing Computed Tomography (CT) Systems for Enhanced Security Screening Applications in Transportation Hubs and High-Security Areas

Fatma Rashid and Fatma Khamis, Senior Students, School of Industrial Engineering, Higher Colleges of Technology (HCT), UAF

Nader Santarisi, Associate Professor - Industrial Engineering at the Higher Colleges of Technology, Dubai Women's Campus, UAE

### Lean Six Sigma Competition sponsored by Tooling Tech Group

First Place

ID 227 Envisioning P4.0 In Organisation X with Lean Six Sigma and The Shingo MODEL Heng Li Ying, School of Business, Singapore University of Social Sciences, Singapore, Singapore Tay Huay Ling, School of Business, Singapore University of Social Sciences, Singapore, Singapore1st

Second Place

ID 60 The Integration of Toyota Production System (TPS) and Lean Operations

Judith Nkuna, Department of Quality and Operations Management, Department of Engineering Management, University of Johannesburg South Africa

Andre Vermeulen, Post Graduate School Engineering Management, University of Johannesburg, Auckland Park, Johannesburg, Gauteng, South Africa

Jan-Harm C. Pretorius, Post Graduate School Engineering Management, University of Johannesburg, Auckland Park, Johannesburg, Gauteng, South Africa

ID 107 Application of new line balancing on effectiveness of Lean manufacturing in optimising production processes in an automotive exhaust manufacturing company

Saravanan Tanjong Tuan, Department of Manufacturing and Material Engineering, International Islamic University Malaysia, IIUM, Gombak, Selangor, Malaysia

Assoc Prof. Dr. Mohd Radzi Bin Haji Che Daud, Department of Manufacturing and Material Engineering, International Islamic University Malaysia, IIUM, 53100, Gombak, Selangor, Malaysia

### **Master Thesis Competition**

First Place

ID 232 Current Advances in Heat Loss Modelling of Industrial Boilers

Khethukuthula Modiba and Daramy Vandi Von Kallon, Department of Mechanical and Industrial Engineering Technology, University of Johannesburg, South Africa

### **Doctoral Dissertation Competition**

First Place

ID 183 Energy Efficiency of an Innovative Solids Feeder for Dense Phase Pneumatic Conveying Systems Adriano Gomes de Freitas, Industrial Academic Doctorate (DAI), Federal University of ABC (UFABC), Brazil Ricardo Borges dos Santos, Zeppelin Systems GmbH, Graf-Zeppelin-Platz 1, 88045 Friedrichshafen, Germany Luis Alberto Martinez Riascos, Energy Postgraduate Program, Federal University of ABC (UFABC), Brazil Jose Eduardo Munive-Hernandez, Faculty of Engineering and Informatics, University of Bradford, West Yorkshire, United Kingdom

Shibo Kuang and Ruiping Zou, Laboratory for Simulation and Modelling of Particulate Systems (SIMPAS), Monash University, Australia

Aibing Yu, Laboratory for Simulation and Modelling of Particulate Systems (SIMPAS), Monash University, Australia

Second Place

ID 217 Principles of lean manufacturing techniques to bring continuous improvement in the plastic industry Judith Nkuna, Department of Quality and Operations Management, Department of Engineering Management, University of Johannesburg South Africa

Andre Vermeulen, Post Graduate School Engineering Management, University of Johannesburg, Auckland Park, Johannesburg, Gauteng, South Africa

Jan-Harm C. Pretorius, Post Graduate School Engineering Management, University of Johannesburg, Auckland Park, Johannesburg, Gauteng, South Africa

#### Third Place

ID 143 Feasibility of lean manufacturing kaizen teams' approach to help the plastic manufacturing industry with continuous improvement

Judith Nkuna, Department of Quality and Operations Management, Department of Engineering Management, University of Johannesburg South Africa

Andre Vermeulen, Post Graduate School Engineering Management, University of Johannesburg, Auckland Park, Johannesburg, Gauteng, South Africa

Jan-Harm C. Pretorius, Post Graduate School Engineering Management, University of Johannesburg, Auckland Park, Johannesburg, Gauteng, South Africa

### **Graduate Poster Competition**

### First Place

ID 270 Navigating the Ethical Maze: Balancing Digital Resilience and Ethical Imperatives for Sustainable Business Practices in the Digital Age: A Multidimensional Framework

G.G. Udaya Priyasantha Rathnayake, University of Wollongong, Australia

### **Supply Chain and Logistics Competition**

#### First Place

ID 230 Inventory Management Optimization Study Case: Reducing Costs Through Packaging Bag Supply Efficiency Using Root Cause Analysis Approach

Bonang Respati Satmoko, Undergraduate Program in Industrial Engineering Department, Faculty of Engineering, Universitas Sebelas Maret, Surakarta, Indonesia, Surakarta, Indonesia

Wahyudi Sutopo, Industrial Engineering and Techno-Economics Research Group, Professor, Department of Industrial Engineering, Universitas Sebelas, Maret, Surakarta, Indonesia, Surakarta, Indonesia

### Second Place

ID 31 Pharmaceutical Manufacturing Industry Performance in Supply Chain Management through Efficiency on Supply Chain Process

Muhammad Shahzeb Khan, Senior Lecturer, Faculty of Business Management, Villa College, Maldives Muhammad Faisal, Mohammad Ali Jinnah University, Karachi, Pakistan Dr. Ahsan Jaleel, Faculty of Business Management

### Third Place

ID 63 A Leagile Supply Chain Model for the Effective Mitigation of Sudden Risks Towfique Rahman, UTS Business School, University of Technology Sydney, Sydney, Australia Sanjoy Kumar Paul, UTS Business School, University of Technology Sydney, Sydney, Australia

ID 58 National Policies Evaluation of Sustainable Supply Chain of Automobile Industry Using MCDM Models MohammadHossein Shaverdi, Master's Student in Public Policy, Department of Economics, Allameh Tabatabaei University, Tehran, Iran

Meysam Shaverdi, PhD Candidate in Supply Chain and Logistics, School of Accounting, Information Systems and Supply Chain, RMIT University, Melbourne, Australia

### **High School STEM Competition**

### First Place

ID 135 Research on a Movable Microcontroller-based Four-Legged Walking Robot System

Yeonju Lee and Shin Dong Ho, Student and Professor, My Paul School, 12-11, Dowontongmi-gil, Cheongcheon-myeon, Goesan-gun, Chungcheongbuk-do, Republic of Korea

Jeongwon Kim, Student, Department of Economics, College of Economics, Nihon University, 3-2 Kanda-Misakicho, 1-chome, Chiyoda-ku, Tokyo, Japan

### Second Place

ID 134 Research on Motion Tracking using Facial Features

Se In Jung and Shin Dong Ho, Graduate and Professor, My Paul School, 12-11, Dowontongmi-gil, Cheongcheon-myeon, Goesan-gun, Chungcheongbuk-do, Republic of Korea

Jeongwon Kim, Student, Department of Economics, College of Economics, Nihon University, 3-2 Kanda-Misakicho, 1-chome, Chiyoda-ku, Tokyo, Japan

Third Place

ID 136 Research on Face Recognition System using Wavelet Analysis

Benny Choi and Shin Dong Ho, Student and Professor, My Paul School, 12-11, Dowontongmi-gil, Cheongcheon-myeon, Goesan-gun, Chungcheongbuk-do, Republic of Korea

Jeongwon Kim, Student, Department of Economics, College of Economics, Nihon University, 3-2 Kanda-Misakicho, 1-chome, Chiyoda-ku, Tokyo, Japan

### **Best Track Paper Awards**

### **Business Management Best Track Paper Award**

ID 44 Relationship between textual characteristics of MD&A Sections in English Annual Securities Reports of Japanese Companies and Future ROE

Ran Murakami, Takaaki Kawabe, Ayuko Komura and Hirohisa Hirai, Department of Industrial Engineering and Management, Kanagawa University, Kanagawa, Japan

### **Construction Management Best Track Paper Award**

ID 70 A Study of Investment Catalysts: Unraveling Determinants of Fixed Assets in the Construction Industry S. L. Tulasi Devi, Associate Professor, School of Management, National Institute of Technology, Warangal (NITW), India Shivam Azad, Research Scholar, School of Management, National Institute of Technology, Warangal (NITW), India Abhishake Dutta, Post Graduate Engineer Trainee, L&T Construction, Mumbai, India

### **Decision Sciences Best Track Paper Award**

ID 114 Generating Policy Alternatives for Decision Making: A Process Model, Behavioural Issues, and an Experiment Raimo P. Hämäläinen, Professor, Systems Analysis Laboratory, Aalto University, Finland Tuomas J. Lahtinen, Doctor of Technology, Systems Analysis Laboratory, Aalto University, Finland Kai Virtanen, Professor, Systems Analysis Laboratory, Aalto University, Finland

### **Digital Transformation Best Track Paper Award**

ID 109 Digital Twin Framework of Manufacturing System Integrated with Renewables Based on Event-triggered Hybrid Scheduling

Zhean Shao, The University of Melbourne, Australia

### **Energy Best Track Paper Award**

ID 221 Designing sustainable energy efficient buildings through passive strategies

Mehdi Gholami Rostam, PhD student, School of Engineering and Information Technology, University of New South Wales (UNSW), Australia

Dr. Alireza Abbasi, Senior Lecturer, School of Engineering and Information Technology, University of New South Wales (UNSW), Australia

### **Engineering Management Best Track Paper Award**

ID 78 Digital Platform Business Model within the Model of SGE - System Generation Engineering: Definition and Classification in Cyber-Physical Systems

Albert Albers, Professor, Institute of Product Engineering (IPEK), Karlsruhe Institute of Technology (KIT), Karlsruhe, Germany Carsten Hahn, Patrick Brecht and Ümüs Cetinkaya, Karlsruhe University of Applied Sciences, Institute of Applied Research (IAF), Karlsruhe, Germany

Felix Pfaff, Michael Schlegel and Maximilian Fischer, Institute of Product Engineering (IPEK), Karlsruhe Institute of Technology (KIT), Karlsruhe,

Germany

ID 76 Improving Knowledge Transfers at Witzenmann GmbH through the Application of the InKTI – Interdepartmental Knowledge Transfer Improvement Method

Monika Klippert and Albert Albers, IPEK – Institute of Product Engineering, Karlsruhe Institute of Technology (KIT), Karlsruhe, Germany

Dean Siebert and Hendrik Rust, Faculty of Management Science and Engineering, University of Applied Sciences (HKA), Karlsruhe, Germany

René Rösler, Research & Development, Witzenmann GmbH, Pforzheim, Germany

### **Entrepreneurship and Innovation Best Track Paper Award**

ID 77 Analysis of the Integration of Monitoring Approaches Using Strategic Foresight in the Product Engineering Process Carsten Thümmel, Miriam Kleinschrot, Stefan Eric Schwarz, Andreas Siebe and Albert Albers, Institute of Product Engineering (IPEK), Karlsruhe, Institute of Technology (KIT), 76131 Karlsruhe, Germany

ID 72 Demand Forecasting for Catering Bento by Machine Learning Using Automatic Estimation of Product Popularity Koki Kitabayashi, Department of Industrial Engineering and Management, Graduate School of Engineering, Kanagawa University, Kanagawa, Japan

Hideki Katagiri, Department of Industrial Engineering and Management, Faculty of Engineering, Kanagawa University, Kanagawa, Japan

### **Healthcare Systems Best Track Paper Award**

ID 127 Revitalizing Healthcare Finances: Empowering Teams for SMART Transformation Amidst Challenges Gokhan Anil, M.D., Mayo Clinic Health System, Southwest Minnesota Region, Minnesota Pawan Bhandari, Ph.D., Minnesota State University, Mankato, Minnesota Joshua Nicolai, J.D., M.B.A, Mayo Clinic, Rochester, Minnesota

### **Industry 4. 0 Best Track Paper Award**

ID 126 Realizing Electrical Digital Twin (EDT) via Intelligent Substation (IS)

Ir. Ts. Noor Mohd Fadzli B Othman, Engineering Department, PETRONAS Group Technical Solutions (GTS), Kuala Lumpur, Malaysia

Ir. Ts. M Nazim B Hamid, Engineering Department, PETRONAS Group Technical Solutions (GTS), Kuala Lumpur, Malaysia Ir. Salmey B A Halim, Engineering Department, PETRONAS Group Technical Solutions (GTS), Kuala Lumpur, Malaysia Noor Ekhsan B M Isnain, Engineering Department, PETRONAS Group Technical Solutions (GTS), Kuala Lumpur, Malaysia

### **Inventory Management Best Track Paper Award**

ID 105 Streamlining Inventory Management and Warehousing - An Action Research Case Study of Multiple Mass Rapid Transit (MRT) Upgrading Projects in Singapore

Chee Wai Meng and Tan Jing Han, School of Business, Logistics and Supply Chain Management Programme, Singapore University of Social Sciences, Singapore

### Lean Six Sigma Best Track Paper Award

ID 55 Reducing Molding Sand Variation at a Job Shop Casting Facility

Kuldeep Agarwal and Ashley Folden-Ecker, Department of Automotive and Manufacturing Engineering Technology, Minnesota State University Mankato, Mankato, MN 56001, USA

### **Logistics Best Track Paper Award**

ID 220 Driving Forces Shaping the Future of Urban Logistics: Insights from a Foresight Exercise in Singapore Ei Myat Kay Khine, Centre for Applied Research, Singapore University of Social Sciences, Singapore Seyed Mehdi Zahraei, School of Business, Singapore University of Social Sciences, Singapore Sougotam Ghosh, School of Business, Singapore University of Social Sciences, Singapore

### Maintenance and Reliability Best Track Paper Award

ID 93 Electric Drive Health Assessment

Pantaleon Su Lai Tiing, Suriatee Saikhol Rosli, Muhammad Fiqri Abdul Rahman and Mohd Faiz Abdul Hamid, Electrical Engineering Department, Group Technical Solutions of PETRONAS, Kuala Lumpur, Malaysia

### Manufacturing Best Track Paper Award

ID 40 Studying and Troubleshooting Lubricity Test on Pressure Guidewire Proximal and Distal Coatings Kuldeep Agarwal and Usama A. Khan, Department of Automotive and Manufacturing Engineering Technology, Minnesota State University Mankato, Mankato, MN 56001, USA

### **Project Management Best Track Paper Award**

ID 83 Adoption of Agile Project Management: A Case Study in a Technology Service Company

Aquiles Nogueira, Master Student in the Department of School of Management, Federal University of Paraná, UFPR, School of Management PR, Curitiba, Brazil

Guilherme Francisco Frederico, Professor in the Department of School of Management, Federal University of Paraná, UFPR, School of Management, PR, Curitiba, Brazil

### **Production Engineering Best Track Paper Award**

ID 231 Line Balancing and Investment Cost Analysis of Sewing Departement at PT XYZ using Ranked Position Weight Method

Bagus Susila, Undergraduate Program in Industrial Engineering Department, Faculty of Engineering Universitas Sebelas Maret Surakarta, Jl. Ir. Sutami, 36 A, Surakarta, Indonesia

Wahyudi Sutopo, University Centre of Excellence for Electrical Energy Storage Technology, Department, Faculty of Engineering, Research Group, Industrial Engineering and Techno-Economic, Industrial Engineering Department, Faculty of Engineering, Universitas Sebelas Maret, Surakarta, Indonesia

### **Operations Management Best Track Paper Award**

ID 103 Analysis of Equipment Failure in a Production Line of a Coal Fly Ash Plant

Asser Letsatsi Tau, Emmanuel Innocents Edoun, Charles Mbohwa and Anup Pradhan, Faculty of Engineering and the Built Environment, School of Mechanical Engineering and Industrial Engineering, Department of Quality and Operations Management, University of Johannesburg, 55 Beit St, Doornfontein, Johannesburg, 2028, South Africa

### Service Engineering Best Track Paper Award

Simulation of Clinical Laboratory Process Improvement based on ISO 15189 Standard
Alexia Valery Bazán Rodríguez and Gabriela Noelí Tapia Alfaro, Universidad de Lima, Carrera de Ingeniería Industrial, Lima, Perú

José Antonio Taquía Gutiérrez, Universidad de Lima, Carrera de Ingeniería Industrial, Lima, Perú

### **Supply Chain Management Best Track Paper Award**

ID 85 An Offline Digital Twin for Resilience and Supplier Reliability in Perishable Food Supply Chains Pranav Sutar, Department of Production Engineering, National Institute of Technology Tiruchirappalli, Tiruchirappalli, Tamil Nadu 620015, India

Jessica Olivares-Aguila and Alejandro Vital-Soto, Department of Management Science, Shannon School of Business, Cape Breton University, Sydney, NS B1M 1A2, Canada

### Sustainability and Green Systems Best Track Paper Award

ID 133 Designing an Integrated Supply Chain for Biodiesel Production in the UAE Afra Najeeb Safar, Fatima Ghubar Alshamsi, Mouza Ojail Alketbi, Nada Abdulhakeem Bushlaibi and Safeya Saeed AlMaazmi, Industrial Engineering Technology Department, Higher Colleges of Technology, UAE Yousef Abu Nahleh, Assistant Professors, Industrial Engineering Technology Department, Higher Colleges of Technology, UAE

### Sustainability in Supply Chain Best Track Paper Award

ID 98 Usage Awareness of Remanufactured Products: A Case Study from the Kingdom of Saudi Arabia Murtadha Aldoukhi, Assistant Professor, Industrial Engineering Department, Al Yamamah University, Riyadh, Kingdom of Saudi Arabia