

Inventory and Quality Management: the Case of Dairy Industries

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Abstract

Professional organizations are excelling through ensuring the long lasting efficient performance in their key functions. Inventory and quality management are essential aspects in any organization in order to achieve best performance and an optimum level of efficiency. This research presents a case study of a dairy products company in Jeddah, Saudi Arabia. This research investigates and analyzes the implementation of quality and inventory management techniques while considering vital factors such as dairy safety, ingredients handling, and hygiene. Techniques and tools such as lean management, six sigma, information sharing, and customization of ERP (Enterprise Resource Planning) software, are included in the study. In addition, the research study previews how these techniques are applied to unravel the framework in which lead the company to its place in the market today. The study highlights the importance of implementing the quality and inventory management philosophies in the business enterprise, especially in dairy industries. Results of the case study emphasize the importance of inventory and quality management techniques in contributing to the net profit growth of the dairy industry.

Keywords

Inventory, ingredients handling, six sigma, Inventory management

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