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Biographies

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Luis Rocha-Lona is a Lecturer in Operations Management at the Business School at National Polytechnic Institute of Mexico and at Tec de Monterrey, Campus Santa Fe. Luis Rocha graduated from the National Polytechnic Institute of Mexico (IPN) as Automation Control Systems Engineer. Then, he pursued an MSc in Control Systems with a major in information systems/manufacturing at the University of Sheffield, UK. He holds a PhD in Operations Management from The Manchester Business School. Dr. Luis Rocha-Lona has eight years of working experience in the public and private sectors.

Jose Arturo Garza-Reyes is a Senior Lecturer in Operations and Supply Chain Management at the Centre for Supply Chain Improvement, Derby Business School, the University of Derby, UK. He has published a number of articles in leading international journals and conferences, and two books in the areas of quality management systems and manufacturing performance measurement systems. Dr. Jose Arturo is a co-founder and editor of the Int. J. of Supply Chain and Operations Resilience (IJSCOR), and has participated as guest editor for special issues in various international journals.

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