

2016. His research focuses on the application of continuous improvement programs and projects, (e.g., Kaizen Events, Six Sigma, and Lean Six Sigma) and performance excellence models. He has more than 15 year of professional experience implementing quality, environmental, and management systems in Mexico, Chile, and Peru. He is member of the Institute of Industrial Engineers (IISE), the American Society for Engineering Management (ASEM), the American Society for Quality (ASQ), and the Industrial Engineering and Operations Management Society (IEOM).

Edgar M.A. Granda-Gutiérrez, is the Director of the Graduate Programs in the School of Engineering and Technologies at the University of Monterrey and a Professor in the Department of Engineering at the same university. He has also worked at the Tecnológico de Monterrey, Mexican University of Business Innovation and Universidad Autónoma de Nuevo León. He has more than 18 years of professional experience in national and international companies of recognized prestige in the areas of logistics, supply chain, operations and process improvement. As a consultant he has developed more than 30 projects focused on the design, redesign and optimization of processes in the Supply Chain. He is the author of scientific articles published in prestigious journals, on the themes of supply chain optimization, design, redesign and optimization of processes and facilities. His lines of research are operations research, mathematical models of optimization, process analytics, and applied artificial intelligence.

Simon Peter Nadeem is a Lecturer in the College of Business, Law and Social Sciences, and is associated with Centre for Supply Chain Improvement at the University of Derby, U.K. Simon has published in high ranking peer-reviewed scientific journals such as International Journal of Production Research (IJPR) and Production Planning and Control (PPC). He has presented and published in International Conferences such as POMS, APMS, INCOM, IEOM and has contributed chapters and case studies in academic books. Simon's research focus and expertise are in the areas of Circular Economy, Lean, Operations Management, Supply Chain Management, Sustainability, and Innovation