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Biographies

Bernardo Villarreal is a full professor of the Department of Engineering of the Universidad de Monterrey. He holds a PhD and an MSc of Industrial Engineering from SUNY at Buffalo. He has 20 years of professional experience in strategic planning in several Mexican companies. He has taught for 20 years courses on industrial engineering and logistics in the Universidad de Monterrey, ITESM and Universidad Autónoma de Nuevo León. He has made several publications in journals such as Mathematical Programming, JOTA, JMMA, European Journal of Industrial Engineering, International Journal of Industrial Engineering, Production Planning and Control, International Journal of Logistics Research and Applications, Industrial Management and Data Systems and the Transportation Journal. He is currently a member of the IIE, INFORMS, POMS and the Council of Logistics Management.

Jose Arturo Garza-Reyes is a reader in Operations Management and Business Excellence at the Centre for Supply Chain Improvement, Derby Business School, the University of Derby, UK. He has published a number of articles in leading international journals and conferences, including International Journal of Production Research, International Journal of Production Economics, Production Planning & Control, Journal of Cleaner Production, Robotics and Computer Integrated Manufacturing, Journal of Manufacturing Technology Management, International Journal of Quality and Reliability Management, TQM & Business Excellence, International Journal of Productivity and Performance Management, among others. Dr Garza-Reyes has also written two books in the areas of quality management systems and manufacturing performance measurement systems. He has participated as guest editor for special issues in the Supply Chain Management: An International Journal, International Journal of Lean Six Sigma, International Journal of Lean Enterprise Research, International Journal of Engineering Management and Economics and International Journal of Engineering and Technology Innovation. Dr Garza-Reyes is co-founder and current Editor of the International Journal of Supply Chain and Operations Resilience (Inderscience). He is currently serving in the editorial board of several international journals as well as has contributed as member of the scientific and organising committees of several international conferences. His research interests include general aspects of operations and manufacturing management, operations and quality improvement and performance measurement.

Priscila Ocañas is a SUMA CUM LAUDE Industrial Engineer just graduated from Universidad de Monterrey (UDEM). She has participated on several projects such as the Improvement of the routing operations of a meat and poultry food producer firm. She also applied Lean Thinking principles for Improving the Productivity of several assembly lines for a Mexican subsidiary of GE company. She has started graduate work for a master degree in Industrial Engineering at UDEM. Priscila is a member of the IIE and APICS Societies.

María Fernanda Martínez is a CUM LAUDE Industrial Engineer just graduated from Universidad de Monterrey (UDEM). She has participated on several projects such as the Improvement of the routing operations of a leading convenience store firm. She also applied Lean Thinking principles for Improving the Productivity of several metal assembly lines for a Mexican metal mechanic company. Currently, she has started to work at a Mexican firm leader in the manufacturing of frozen and refrigerated food as a transportation and traffic analyst. Fernanda is a member of the IIE and ASQ Societies.