



















## **Biographies**

**Patrick Pötters, M.Sc. M.Eng.** is Project Manager of the Model Factory Koblenz and Visiting Professor at University of Applied Sciences Koblenz, Faculty of Operations Management/ Germany. He is a certified Senior Lean Expert as well as Six Sigma Black Belt. Furthermore, he is working in different consultancy projects, especially lean six sigma implementations. His research focus is on process optimization methods on the shop floor, lean six sigma and quality management.

**Prof. Dr.-Ing. Robert Schmitt** has been a Professor at the Laboratory for Machine Tools and Production Engineering (WZL) at RWTH Aachen University since July 2004. He is a member of the Boards of Directors of Fraunhofer IPT and WZL. Following his studies in electrical engineering, Professor Schmitt worked as a chief engineer at WZL. In 1997, he joined the quality-management executive staff at a leading producer of commercial vehicles and would be in charge of production at various production locations; finally, he was entrusted with overseeing the assembly of commercial vehicles of up to 18 tons. On September 1, 2004, he was appointed Director of the Department of Production Metrology and Quality Management. Since January 2005, he has been a member of the Board of Directors of Fraunhofer Institute for Production Technology IPT.

**Prof. Dr. Bert Leyendecker** is Professor of Operations Management and Project Management at the University of Applied Sciences Koblenz/ Germany. He is Lean Six Sigma Master Black Belt and senior project management expert. He used to work for Johnson & Johnson before in different roles as value chain manager, business excellence champion as well as process and project engineer. He holds a PhD from the University of Newcastle upon Tyne and a first degree from TH Koeln. Bert Leyendecker is an active member of various organisations such as Gesellschaft für Qualitätswissenschaften, DIN/ ISO, Deutsche Gesellschaft für Qualität. Furthermore, he is board member at the European Six Sigma Club.